

Public Service Company of New Hampshire  
Docket No. DE 13-127

Record Request RR-01  
Dated: 06/20/2013  
Q-RR-001  
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Witness: Erica L. Menard  
Request from: New Hampshire Public Utilities Commission Staff

**Question:**

Reference Attachment SRH/MLS-1 pages 7 and 8 in the "Project Description" column. Please explain what the term "Reliability Improvements" means and provide some general examples of the types of projects involved.

**Response:**

The Reliability Improvements lines describe annual reliability projects that are generally small projects focused on improving reliability on a circuit. Each area work center has a "hit list" of circuits that are in need of improved reliability. The projects include adding plant units that will enhance reliability, such as protective devices and switching devices, and may also include new poles, conductors and other hardware. PSNH also may install new poles and conductors to relocate a line to a different location if such relocation provides increased reliability.

<b>ORIGINAL</b>
N.H.P.U.C. Case No. <u>DE 13-127</u>
Exhibit No. <u>2</u>
Witness _____
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